

WHAT MEHTA ORTHODONTICS IS DOING TO KEEP YOU SAFE

At Mehta Orthodontics, the safety and wellbeing of our patients, families, carers and our staff is our primary focus. All staff are fully vaccinated and we have a COVID Safe Plan. **Following the NSW Health's roadmap to re-open businesses and services, we have increased our existing strict protocols to ensure we continue to adhere to NSW Health guidelines and keep everyone safe.**

As of Monday 11th October, we are requesting **all patients and parents** to have either (i) proof of being fully COVID-19 vaccinated OR (ii) having a negative COVID-19 (PCR) test result taken a minimum 48 hours prior to your appointment with us.

In addition, we ask that the following protocol be followed for all your appointments:

1. Service NSW QR code check in at front door.
2. Show us proof of being fully COVID-19 vaccinated OR a negative COVID-19 (PCR) test result taken within 48 hours of your visit and confirm no COVID-19 related symptoms.
3. Get temperature tested.
4. Patient only enters the clinical area.
5. Our reception area will only be available for patients under treatment (unless there are exceptional circumstances where parents need to be with their child).
 - a. We encourage all parents/guardians to please wait in the car or outside the building. For longer appointments (over 30 minutes) we encourage you to go for a walk or get a coffee. We will send you an SMS once the procedure is completed for you to come back and pick up your child and book the next appointment.
 - b. We encourage siblings who are **not** under treatment to avoid coming to the appointment as part of our social distancing guidelines.
 - c. Clinical staff will update you at the end of each appointment and reception will help you book your next appointment.
6. Adhere to social distancing measures and wearing a mask whilst in the QCentral building.
7. If you wish to drop off your child off and wait in your car, we can call you to update you after the appointment and book your child's next visit.

PLEASE DO NOT ATTEND OUR PRACTICE:

- **If you or anyone within the family have the slightest cold or flu like symptoms.**
- **If you have been to a 'hot-spot' venue as identified at <https://www.nsw.gov.au/covid-19/nsw-covid-19-case-locations/case-locations>**
- **If you have been classified as a close or casual contact of a positive COVID-19 case.**

If any of the above relates to you or any family member, please call our office and reschedule your appointment.